

## 'RELEVANT' EXPERIENCE - 15+ YEARS

### VICE PRESIDENT - UX

**Citi - Sept 2023 to Feb 2024 | Pune, India**

- Introduced AI-driven research analysis and prototyping practices within the UX team.
- Directed UX for next-gen solutions for Signer Management. Reduced 'Signer' onboarding time by 30%.

### SENIOR PRODUCT DESIGNER - UX

**BMC Software - Sept 2021 to May 2023 | Pune, India**

- Led design team for BMC Helix Product suite.
- Worked extensively on AI-powered AIOps solutions, also trained team members to adopt AI tools for faster prototyping and synthesis.

### SENIOR SOFTWARE ENGINEER - UX

**TomTom - May 2019 to June 2020 | Pune, India**

- Redesigning Point-of-Interest importing and processing tool, streamlined workflow steps and reduced release cycle time.
- Improved data validation and review experience for map editors, enabling faster onboarding of new POIs and ensuring higher accuracy across global datasets.

### UX MANAGER

**Bentley Systems - Dec 2016 to Oct 2018 | Pune, India**

- Managed a distributed team of designers for complex 3D infrastructure platforms.
- Facilitated usability studies across US and Europe to inform product direction.

### SENIOR INTERACTION DESIGNER

**PubMatic - May 2015 to Jan 2016 | Pune, India**

- Designed ad-tech dashboards and campaign management tools also managed design system.
- Conducted user testing and heuristic evaluations to improve engagement.

### INTERACTION DESIGNER

**TomTom - Jan 2013 to Apr 2015 | Pune, India**

- Worked on TomTom's proprietary map-making software to improve user experience and streamline workflows.
- Led visual designers and conducted extensive user research and usability testing across global markets.

### SENIOR SOFTWARE ENGINEER - UX

**Wipro Technologies - Sept 2010 to Jan 2013 | Pune, India**

- Worked prominently with Aviva Insurance to create a new pension enrollment application.
- Collaborated directly with the client. Led and Mentored visual designers and front-end developers to deliver a consistent user experience.

## WHY HIRE ME?

- I bring 15+ years of practical UX leadership, helping teams shape better products and deliver real business impact.
- I have a strong understanding of UCD and end-to-end UX processes, ensuring every solution is grounded in real user needs.
- I have improved design speed by 30–40% by training my team use Figma efficiently, by introducing AI tools and other efficient workflows.
- I build scalable design systems that multiple teams can use, improving consistency and making development faster.
- I can train product design team to use AI for research and prototyping, helping them work smarter and produce stronger results.
- I can simplify complex environments by aligning teams, setting clear direction, and turning messy processes into smooth, structured workflow.
- My leadership consistently strengthens collaboration, improves product quality, and creates experiences that users love and businesses value.

## MY TOOLS

**Design Tools** - Figma, Axure RP, Balsamic Mockups, Sketch, Adobe XD Adobe Illustrator, Adobe Photoshop, Affinity Designer, Affinity Photo, Miro Boards.

**Technologies** - HTML, CSS, JS, SASS, Less, Bootstrap, TailWind, Angular, Python.

**Ai** - Galileo Ai, Uizard, Framer Ai, Maze, Adobe Firefly, UXPin Merge.

**Developer Tools** - Jira, Confluence, GIT, NPM.

**Gaming** - Unity 3D.

## ABOUT ME

From starting as an office boy teaching myself Photoshop and HTML, to leading global UX teams, my journey has been rooted in curiosity, resilience, and a passion for human-centered design. Whether creating sleek interfaces or experimenting with IoT devices, I thrive on building meaningful, scalable experiences.

I don't let my tools slow me down and I can fix them when they break.

## MY EDUCATION

**Indian School of Business (ISB)**

Master's Certificate in Leadership (Jun – Nov 2023)

**Human Factors International**

Certified Usability Analyst (CUA 2008-1954)

Certified User Experience Analyst (CXA 2016-425)

**Pune University**

Bachelor of Commerce (Apr 2008)